

E-SERVICE STATISTICS MPHS 2025

2025

JAN FEB MAR		APR MAY JUN		JUL AUG SEP		OCT NOV DEC		
NO	NAME OF THE E-SERVICE	NUMBER OF TRANSACTIONS IN 2025						TOTAL
		JAN	%	FEB	%	MAR	%	
1	E-Complaint (SISPAA)	318	0.9	326	0.9	282	2.4	926
2	E-Payment	33,681	97.2	28,093	79.1	9,964	84.5	71,738
3	E-OSC Online	87	0.3	29	0.1	41	0.3	157
4	E-Tax and E-License (CEPat)	378	1.1	256	0.7	77	0.7	711
5	E-Billing	201	0.6	6,794	19.1	1,424	12.1	8,419
TOTAL		34,665	100	35,498	100	11,788	100	81,951

2025

JAN FEB MAR		APR MAY JUN		JUL AUG SEP		OCT NOV DEC		
NO	NAME OF THE E-SERVICE	NUMBER OF TRANSACTIONS IN 2025						TOTAL
		APR	%	MAY	%	JUN	%	
1	E-Complaint (SISPAA)	405	5.3	434	6.9	347	0.8	1,186
2	E-Payment	6,294	81.8	4,846	76.8	4,020	71.4	15,160
3	E-OSC Online	66	0.9	63	1.0	67	1.2	196
4	E-Tax and E-License (CEPat)	52	0.7	47	0.7	46	0.8	145
5	E-Billing	879	11.4	917	14.5	1,148	20.4	2,944
TOTAL		7,696	100	7,295	100	5,628	100	19,631

2025

JAN FEB MAR		APR MAY JUN		JUL AUG SEP		OCT NOV DEC		
NO	NAME OF THE E-SERVICE	NUMBER OF TRANSACTIONS IN 2025						TOTAL
		JUL	%	AUG	%	SEP	%	
1	E-Complaint (SISPAA)	450	2.7	442	2.4	376	5.5	1,268
2	E-Payment	13,120	78	14,712	78.3	5,326	77.2	33,158
3	E-OSC Online	57	0.3	52	0.3	58	0.9	167
4	E-Tax and License (CEPat)	164	1.0	420	2.2	44	0.6	628
5	E-Billing	3,022	18	6,160	16.8	1,093	15.8	7,275
TOTAL		16,813	100	18,786	100	6,897	100	42,496

2025

JAN FEB MAR		APR MAY JUN		JUL AUG SEP		OCT NOV DEC		
NO	NAME OF THE E-SERVICE	NUMBER OF TRANSACTIONS IN 2025						TOTAL
		OCT	%	NOV	%	DIS	%	
1	E-Complaint (SISPAA)	423	6	322	5.2	316	3.5	1,061
2	E-Payment	5,362	76.1	4,704	75.6	6,481	72.7	16,547
3	E-OSC Online	54	0.8	62	1	38	0.4	154
4	E-Tax and License (CEPat)	117	1.7	166	2.7	722	8.1	1,005
5	E-Billing	1,093	15.5	966	15.5	1,356	15.2	3,415
TOTAL		7,049	100	6,220	100	8,913	100	22,182